



CODE OF CONDUCT

This **CODE OF CONDUCT** is part of the general terms and conditions for the provision of services and therefore applies to all beach users. It has been made necessary in order to protect the sound principles governing relations between guests of Bagno Teresa and the people who work there, so as to allow everyone to use the facility in a uniform, orderly, peaceful and calm manner. In the event of failure to comply with these rules, the facility reserves the right to terminate this contract immediately.

GENERAL RULES

The beach establishment is open to the public for bathing from 8:30 a.m. to 7:30 p.m.

Please behave respectfully within the premises throughout your stay.

Respect the timetables, signs, notices and regulations in the facility.

From 1:00 p.m. to 4:00 p.m., it is forbidden to have any sound equipment turned on under the umbrellas, and quiet must be strictly observed.

The use of soap or shampoo in the shower area or footbaths is prohibited.

It is forbidden to use water for water games.

It is forbidden to leave objects in the common areas of the facility.

Beach towels or swimwear may only be laid out in the designated areas.

Children must be accompanied to the toilets, playground and beach by an adult. Adults are responsible for the behaviour of the children in their care.

The Management reserves the right to remove anyone who causes disturbance or damage within the beach club.

On all beaches, in accordance with directives of the harbour master's office, it is forbidden, except in permitted cases, to play ball, beach tennis or other games that may clearly disturb bathers, particularly on the shoreline.

INTERNAL RULES OF THE BEACH CLUB

The beach management is not responsible for any thefts under the parasols or anywhere else on the beach. The lifeguard service is available from 8:30 to 12:30 and from 13:30 to 19:30.

It is forbidden to leave towels or other items on the beach in front of the beach umbrellas.

Beach umbrella reservations are nominative, therefore use by third parties is not permitted. Each spot may only be occupied by the number of people indicated for that specific spot (umbrella max 2 families 5 people, tent max 4 families 10 people).

It is forbidden to move sunbeds or deckchairs from one umbrella to another.

It is forbidden to use the furnishings (deckchairs, sun loungers, etc.) or spaces belonging to other pitches.

Nudism is prohibited.

Guests must be reported in advance to the Management. They may access the beach pitches as guests of customers upon payment of 5€ for person. The total number of occupants of the pitch may not be exceeded and in any case, there is a maximum of 2 guests for umbrella and 4 for tent.

It is forbidden to deposit rubbish in unauthorised places. Rubbish must be placed in the bins located at the access points and in the designated areas of the beach according to the criteria of separate waste collection.

Camping on the beach is prohibited.

It is forbidden to bring boats onto the beach or moor them there.

Sports and recreational activities may only be carried out in the designated areas of the beach.

FOUR-LEGGED FRIENDS AT THE BEACH

Pets identified with microchips or tattoos are allowed on the premises; they must be up to date with their vaccinations, which must be demonstrated with the required veterinary certification (passport, health card or model 12).

Small dogs (max 10 kg) are welcome under the sunshades or tents as long as they are kept on a leash. For large dogs (>10 kg), special tents with fencing have been set up.

Guide dog for the blind and rescue dogs are excluded from the above regulations.

They must always be kept on a leash, must not disturb the neighbourhood, and must not show aggressions towards others people present at the same time.

The management of the beach establishment decides which parasol/tent to assign and has the right to make any changes it deems appropriate for the proper provision of the service.

Each umbrella may not be occupied by more than 3 people and 2 dogs, and each tent by more than 8 people and 2 dogs.

They may swim in the sea in the area in front of the beach sections marked by the lifeguards only in the early hours of the morning (until 9:00 a.m.) or at the end of the day (after 7:00 p.m.). During the rest of the day, they must be accompanied to the nearby free beach.

Female dogs in heat are not allowed.

It is compulsory to collect solid waste, which must be removed and deposited in the appropriate waste container. Liquid waste must be rinsed with plenty of sea water if on the beach, or fresh water if in other areas. It is compulsory to collect your four-legged friend's excrement: if the staff notices a breach of this rule, they are obliged to remove the offender from the beach. All visitors with dogs must arrive at the beach equipped with the necessary bags to remove their pet's waste. If they do not have any, they must go and buy enough immediately.

PARKING

The car park is for the exclusive use of customers. Guests may use the car parks outside the premises.

Each customer can obtain a parking access card (€10 each), which allows access to the car park until all spaces are full.

Cars, bicycles and motorcycles must be parked neatly in the designated spaces. Vehicles left in areas that obstruct normal passage will be removed.

Bicycles and motorcycles are not permitted outside the parking area.

The car park is unattended and assumes that regular customers will occupy a maximum of two parking spaces for umbrella and three for tent (excluding daily visitors, where the number of cars is limited to one parking space for umbrella and two for tent).

USE OF PICNIC AND BARBECUE AREAS

The picnic area has limited capacity, which affects the possibility of reserving places inside. It is therefore strictly forbidden to reserve tables in advance with bags or other items.

These areas are for shared use, so at lunchtime and especially during peak hours, it is necessary to make them available as soon as possible for others who wish to use them.

Customers who wish to use the B.B.Q. (only in the evening) must book with the Management. At the end of your stay, the area must be left tidy and clean, and do not forget to extinguish the fire with a little water.

RESERVATION AND DEPOSITS

In the case of a reservation, a direct contractual relationship is established between Bagno Teresa S.a.s. and the customer, governed by these internal regulations.

By signing this agreement, you authorise Bagno Teresa S.a.s. to process your personal data in accordance with EU Regulation 679/2016.

At the time of booking, a deposit is required, which will be retained in the event of cancellation of the booking.

CANCELLATION

The customer must notify Bagno Teresa S.a.s. in writing (by fax or email) of any cancellation. In the event of cancellation, the customer will be entitled to a refund of the deposit (net of reimbursement costs) only if notification is given 30 days before the start date of the stay.

Cancellation made within 15 days of the start date of the stay will result in 80% of the agreed price being charged as compensation for damages.

If the cancellation is made after this deadline or not at all, or in the event of a no-show, the service provider shall be entitled to retain the entire deposit and claim the price of the agreed service.

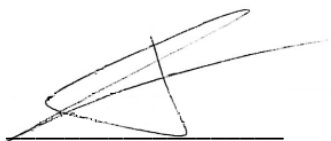
PAYMENT METHOD

Daily, weekly, fortnightly and monthly: The remaining amount must be paid by the first day of the rental period.

Seasonal: The fee may be paid in a single instalment (by 15 May) with a 5% discount, or divided as follows: ¼ upon booking as a deposit and in any case by 15 May, ¼ by 15 June, ¼ by 15 July and ¼ as a balance no later than 20 August.

Viareggio, lì 15/04/2025

DGE

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right, positioned above a solid horizontal line.